

EMERGENCY SUPPORT FUNCTION #14 LONG-TERM COMMUNITY RECOVERY

ESF Coordinator:

Tooele County Emergency Management

Primary Agency:

Tooele County Emergency Management

Primary Support Agencies:

Tooele County Commission

Tooele County Attorney

Support Agencies:

Aging and Adult Services

West Desert Amateur Radio Club

Federal Emergency Management Agency

Utah Division of Emergency Management
(DEM)

Utah National Guard

Other State and Federal Agencies

Private and Voluntary Organization

Tooele County Engineer

Tooele County Roads Department

Tooele County Sheriff

Tooele County Health Department

ESF #5 - Emergency Management - will direct and manage long term recovery functions and coordinate with all other ESFs , and, county and municipal offices as detailed in ESF #5. Recovery related activities listed below support all ESFs.

- A. Maintain 24 hr staffing of the EOC and field support organizations.
- B. Conduct consolidated briefings; receive and disseminate information to all ESFs, the State, JFO and JIC.
- C. Provide ongoing public information and essential government services.
- D. Provide life support needs to disaster victims.
- E. Restore infrastructure lifelines (natural gas, power, water, sewer, etc.).
- F. Return evacuees to their homes.
- G. Support FEMA claims offices to provide for the requests for appropriate assistance.
- H. Continue to monitor, analyze, and plan for all support activities.
- I. Support ongoing requests for additional equipment and human resources from support field operations.
- J. Coordinate all activities with local, State and federal agencies.

I. INTRODUCTION

A. Purpose

1. The recovery phase of a disaster typically encompasses activities related to citizen re-entry and restoration of the impacted area. Often, response and recovery activities overlap which challenge local governments due to competing resource demands.
2. Emergency Support Function (ESF) #14 – Long-Term Recovery and Mitigation provides a framework for coordinating Federal support to State, tribal, regional, and local governments, nongovernmental organizations (NGOs), and the private sector to enable community recovery from the long-term consequences of extraordinary disasters. ESF #14 accomplishes this by identifying and facilitating availability and use of recovery resources, and providing technical assistance (such as impact analyses) for community recovery and recovery planning support.
3. Therefore, long-term recovery plans will be developed in an “ad hoc” manner because they will be incident specific and depend on the magnitude of the disaster and the resources available.

B. Scope

1. ESF #14 may be activated for incidents that require a coordinated Inter-jurisdictional response to address significant long-term impacts (e.g., impacts on housing, government operations, agriculture, businesses, employment, community infrastructure, the environment, human health, and social services) to foster sustainable recovery.
2. This recovery plan identifies the agencies responsible to:
 - a. ensure that the impacts from natural or technological disasters have been thoroughly assessed;
 - b. provide life support needs to disaster victims;
 - c. restore infrastructure lifelines;
 - d. return people to their homes, if evacuated; remove debris when necessary; and,
 - e. ensure that Tooele County residents, response agencies, and business owners eligible for reimbursement or relief funds are identified, contacted, matched to aid, certified, and issued checks when appropriate.

C. Policies

1. Local city jurisdictions are responsible to respond fully to any emergency and will maintain responsibility for that emergency until it is successfully resolved.
2. Significant emergency incidents will result in local emergency response resources becoming utilized beyond their capabilities; they will likely require assistance from the county.

3. Tooele County government is will coordinate first response in all county-wide emergency incidents, providing support to augment local jurisdictions. As such, the county is prepared to rapidly mobilize resources, assess the situation, and plan a course of action. A commitment of local personnel, volunteers and equipment may be necessary for an indeterminate length of time.
4. Tooele County currently relies heavily on volunteer resources and can expect to become quickly overwhelmed in a catastrophic event. Therefore, cooperative planning is ongoing within Tooele County and with surrounding jurisdictions, the State of Utah, FEMA, military organizations and other agencies for support in emergencies.
5. Tooele County, in coordination with local government agencies and the private sector, with the support of state and federal agencies, retain primacy in defining and addressing risk reduction and long-term community recovery priorities, and in leading the community recovery planning process.
6. All procedures outlined in this annex will comply with all Federal, State, and County disaster recovery requirements and guidelines pertaining to the activities described herein.
7. Federal support is tailored based on the type, extent, and duration of the incident and long-term recovery period, and on the availability of Federal resources. ESF #14 does not provide for recovery funding, but facilitates the identification, coordination, and use of resources to support long-term recovery.

II. SITUATION

- A. In any community level emergency which requires a Local “State of Emergency” Declaration, a Recovery Planning Group (RPG) may be assembled at a mutually agreed upon location. This location will normally be co-located with the Tooele County Emergency Operations Center at 15 E. 100 South in Tooele.
- B. The RPG’s main goal is the restoration of the economic and civic life of the community. The RPG will be responsible to collect information about the event and evaluate the hazard to the public. This information will serve as a basis for making recommendations to the Tooele County Policy Group regarding what recovery activities may be required and whether protective actions can be relaxed, or should be retained or expanded.
- C. The RPG will be comprised of representatives from the Federal government, the State, county and other response agencies with technical expertise in planning and other fields pertinent to the recovery requirements of the specific disaster.
- D. The Tooele County Health Department Director or designee has the authority to quarantine a geographic area, if necessary, and the Tooele County Sheriff is required by law to enforce quarantine restrictions.
- E. Re-entry and/or restoration decisions will be made by the Tooele County Policy Group in coordination with outside response agencies and jurisdictions.

- F. Federal agencies will continue to provide recovery assistance under independent authorities to State, tribal, and local governments, the private sector, and individuals, while coordinating assessments of need for additional assistance and identification and resolution of issues through ESF #14.
- G. Long-term community recovery efforts build resilience focusing on disaster resistance through permanent restoration of infrastructure, housing, agricultural industry, natural resources, community well-being, and the local economy, with attention to mitigation of future impacts of a similar nature.

III. CONCEPT OF OPERATIONS

A. Preparedness

- 1. Local primary and support agencies meet regularly to ensure procedures and program/contact information are up to date, to discuss lessons identified from incidents and/or exercises, and to explore ways to leverage resources by creative use of inter-jurisdictional assistance.
- 2. ESF #14:
 - a. Develops coordination mechanisms and requirements for post-incident assessments, plans, and activities that can be scaled to incidents of varying types and magnitudes.
 - b. Conducts impact evaluation of prior ESF #14 efforts, if any, and other studies as needed to improve future operations.
 - c. Coordinates development of long-term recovery strategies and plans in coordination with other relevant county, municipal, state, and federal departments and agencies that have independent authorities and responsibilities for addressing key issues regarding catastrophic incidents. These may include accessible housing (incident and permanent), large displacements of individuals including those with special needs, contaminated debris management, decontamination and environmental restoration, restoration of public facilities and infrastructure, and restoration of the agricultural or ranching sector.
 - d. Develops plans, procedures, and guidance delineating appropriate agency participation and available resources, taking into account the differing technical needs and statutory responsibilities.
 - e. Develops exercises, tabletops or other types, to test plans and procedures and identify resource shortages.
 - f. Provides early identification of projects that can be quickly implemented, especially those relating to critical facilities based on existing State, tribal, and local plans.
 - g. Collaborates with the State and other ESFs regarding managing the response in a way that facilitates long-term recovery.

B. Response

1. While some recovery efforts will commence simultaneously with the response effort, as a minimum, certain activities should have taken place before the recovery phase activities begin. These are:
 - a. The hazard has subsided or been contained;
 - b. Initial response efforts have stabilized;
 - c. Protective actions have been implemented, if required; and,
 - d. Injured and or fatalities are being or have entered into the medical system.
2. Initial damage assessment begins.
3. Local Officials will ensure that a human needs infrastructure is activated, appropriate for the magnitude of the disaster. See ESF #6 – Mass Care, Housing and Human Services for more detail.
4. The Recovery Planning Group (RPG) will be activated at the request of the Tooele County Policy Group or any member of the RPG to develop a recovery action plan:
 - a. The RPG will consist of representation from all appropriate county, private, State and Federal agencies required to restore the community(s) to an acceptable condition that will permit safe and unrestricted re-entry or restoration.
 - b. The RPG will gather information and evaluate the status of the event and the hazard.
 - i. Hold meetings to develop an incident-specific action plan delineating specific agency participation to support specific community recovery and mitigation activities and to avoid duplication of assistance to recipients.
 - ii. Facilitate sharing of information among agencies and ESFs and coordinates early resolution of issues and the timely delivery of Federal assistance.
 - iii. Coordinates identification of appropriate Federal programs to support implementation of long-term community recovery plans under current authorities and funding. This process identifies programs, waivers, funding levels, requests for additional authorities, and possible new legislation needed to address identified program gaps.
 - iv. Provides a platform to request technical assistance, such as impact analysis, economic revitalization and recovery planning, utilizing the correct agencies.
 - v. Coordinates with ESF #6 – Mass Care, ESF #8 –Health and Medical, and the Utah Division of Emergency Management (DEM) to identify long-term recovery needs of special needs populations and incorporate these into recovery strategies.
 - vi. Coordinates with ESF #3 - Public Works and Engineering, ESF #10 - Hazardous Materials, and State agencies to identify long-term environmental restoration issues.

- vii. Coordinates with animal welfare and agricultural stakeholders and service providers in long-term community recovery efforts.
 - viii. Coordinates implementation of the recommendations for long-term community recovery with the appropriate Federal departments and agencies if the recommendations include program waivers, supplemental funding requests, and/or legislative initiatives.
- c. The RPG will formulate event-specific recovery plan recommendations.
 - d. The RPG will be responsible to brief and update their respective EOC's and department/agency officials as recommendations are developed and refined.
 - e. The Tooele County Policy Group will consider data presented by the RPG and formulate recovery assignments. These restoration activities may require an extensive period of time to accomplish, and may be modified and reaffirmed by the Policy Group as many times as the situation requires.
5. If Tooele County requires additional resources for recovery efforts and a Local State of Emergency Declaration has not already been issued, one will be issued to the State Coordinating Officer (Director, DEM) with a request for appropriate assistance.
 6. The Tooele County Emergency Operations Center will remain activated to the appropriate level, if needed, throughout the duration of restoration activities.
 7. Local Officials will continue to monitor activities, coordinate resources, and collect situation, payroll, equipment and force account reports as required for financial assistance under the Federal Emergency Management Agency's, (FEMA's), Public Assistance Program and other disaster relief assistance programs.
 8. Assistance to the public will be provided, based on resource availability, as long as the situation demands and public assistance programs and services can be provided.

IV. RESPONSIBILITIES

A. ESF Coordinator/Primary Agency: Tooele County Emergency Management

1. Convenes meetings pre-incident and post-incident to implement ESF #14.
2. Ensures appropriate participation from primary and support agencies during the response and long-term recovery efforts.
3. Coordinates drafting and publication of ESF #14 operational plans and procedures.
4. Represents ESF #14 at interagency operational planning meetings.
5. Coordinate activation of the Recovery Planning Group. Designate appropriate department representatives to the group.
6. Ensure coordination with the State of Utah and other response agencies regarding all resource acquisition and recovery activities.

7. Ensure continued support to all Tooele County evacuees (food, shelter, sanitation, health care, claims processing, etc.), requesting when appropriate, the establishment of a disaster assistance center.
8. Provide technical, planning and/or administrative support to the Tooele County Commission and to the Recovery Planning Group.
9. Gather and maintain all supporting documentation for costs incurred in emergency response and mitigation activities. Set deadlines for the gathering of information, record keeping and situation reports. Picture taking can be crucial to a successful damage assessment and claim reimbursement procedure.
10. Ensure continued public affairs support is provided through the Joint Information Center/System.

A. Primary Agencies

1. Identify areas of collaboration with support agencies and coordinate the integrated delivery of interagency assistance, issue resolution, and planning efforts.
2. Lead planning efforts for areas of agency expertise and lead post-incident assistance efforts for areas of department/agency expertise.

Agency	Functions
Tooele County Commission	<ul style="list-style-type: none"> • Chair the Tooele County Recovery Policy Group. • Coordinate and direct all debris and wreckage clearance and damage assessment activities. • In coordination with the appropriate Mayor(s) and agencies, make decisions regarding restoration activities and restricted/unrestricted re-entry and use of facilities, land and waters in the affected area. • In coordination with appropriate local officials designate a “Local Authorized Representative” to oversee damage assessment and survey operations, public assistance applications and restoration operations to ensure compliance with state and federal regulations
Tooele County Sheriff	<ul style="list-style-type: none"> • Coordinate all law enforcement and fire department activities during the recovery phase. • Provide status reports to the Tooele County Commission and Recovery Planning Group, as requested. Provide financial reports on a scheduled basis. • Provide access control and security to the affected areas. • Ensure safe restricted and unrestricted re-entry to the affected area. • Through the Animal Control Officer, manage public and private sector needs including: <ul style="list-style-type: none"> ○ rescue and/or capture of pets that have escaped confinement at reception centers or shelters; ○ coordinate with the American Red Cross and the Humane Society for sheltering of pets where confinement is an issue and not available, including reception centers and shelters; ○ coordinate with local veterinarians and the Utah Department of Food and Agriculture for care of the injured, sick, and stray animals; ○ coordinate with local veterinarians and the Utah Department of Food and Agriculture for the disposal of dead animals; and, ○ contact and coordinate with other agencies that can provide these services and/or supplies, when resources are limited. • Through the Office of the Medical Examiner Investigator, assist with the establishment of emergency mortuary facilities and aid in the identification of the dead and notification of families.

	<ul style="list-style-type: none"> • Coordinate with the Tooele County and State Health and Environmental Health/Quality Departments to ensure removal of any hazardous waste materials generated by the emergency/disaster.
Tooele County Health/Environmental Health Department	<ul style="list-style-type: none"> • Sit on the Recovery Planning Group and Recovery Policy Group, critical in a bio-terrorist or chemical incident, to ensure adequate evaluation of environmental and public health risks or hazards. Take or assign appropriate correctional measures. • In coordination with the Utah Department of Food and Agriculture, inspect for the purity and usability and quality control of vital food stuffs, water, drugs, and other consumables. • Coordinate with Tooele County Engineer, as appropriate, to ensure availability of potable water, an effective sewage system, sanitary garbage collection and disposal, and for the removal of dead animals. • Establish preventative health services, including the control of communicable diseases. • Provide epidemiologic surveillance, case investigating and follow up. • Provide for the coordination of laboratory services for identification required to support emergency health and emergency medical services. • Provide oversight in the detection or inspection of sources of contamination dangerous to the general public's physical or mental health, when prudent, for chemical stockpile or other hazardous materials incidents. • Monitor food handling, mass feeding, and sanitation services in emergency facilities. • In coordination with the TCEM Public Information Officer, provide public health advisories on general sanitation matters to the public and media whenever possible through the Joint Information Center/System serving the emergency. • Coordinate with the State Health Coordinator on matters requiring assistance from other jurisdictions. Keep them informed of the health status of Tooele County residents and responders, as deemed appropriate. • Coordinate all health-related activities among other local public and private response groups or agencies. • Coordinate operations for general or mass emergency immunizations or quarantine procedures.

	<ul style="list-style-type: none"> • Coordinate with the Tooele County Sheriff's Office to ensure removal of any hazardous waste materials generated by the emergency/disaster. • Issue a Quarantine directive, when required.
Tooele County Attorney	<ul style="list-style-type: none"> • Sit on the Recovery Policy Group acting as advisor regarding all legal issues that may arise. • Ensure legal representation whenever a public needs infrastructure is activated (claims center, help lines, temporary or extended health care, etc.). • Ensure legal assistance to and coordination with Tooele County and its municipalities and/or agencies and other jurisdictions and/or agencies involved in the emergency, if required.
Tooele County Engineer	<ul style="list-style-type: none"> • Act as advisor to the Tooele County Recovery Policy Group and sit on the Recovery Planning Group, if requested, regarding all issues of public sanitation and inspection of damaged buildings for health hazards. • Provide Building Inspectors certified in Damage Assessment for preliminary "windshield assessments", as well as post-disaster damage assessment requests. Picture taking will be essential to the damage assessment and claims reimbursement process. • Be prepared to work with law enforcement and fire officials with regard to evacuation and closure of certain areas or structures designated as unsafe for occupation. • Prepare and maintain a Disaster Mitigation and Response Management Plan in coordination with TCEM and other appropriate local, state and federal agencies, I.C.B.O. chapters, and other building inspection departments that may be looked to for mutual aid in disaster situations that will overwhelm local resources. • Coordinate with the Department of Public Health, when requested, to ensure the availability of potable water, an effective sewage system, sanitary garbage collection and disposal, and the establishment of temporary landfills if required.
Tooele County Road Department	<ul style="list-style-type: none"> • Act as advisor to the Tooele County Recovery Policy Group and sit on the Recovery Planning Group, if requested, regarding the status of roads, debris removal, and the need for temporary landfills. • Be prepared to work with law enforcement and fire officials with regard to evacuation and closure of certain areas or roads.

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| | <ul style="list-style-type: none">• During any disaster situation, coordinate with Tooele County officials regarding debris and wreckage clearance operations. Provide equipment and/or operators for recovery operations, when requested. Debris and wreckage clearance from installations, facilities, roads and highways that are normally the responsibility of the State will be handled by State government. |
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Salt Lake County EOP Example

Emergency Support Function #14 – Long-Term Community Recovery Annex

ESF Coordinator: **Mike Gallegos**
Dale Carpenter
Rolen Yoshinaga

Primary Agencies: **SLCo Community Resources & Development**
SLCo Economic Development
SLCo Planning & Development

Services County Liaison: **Mike Barrett**

INTRODUCTION

Emergency Support Function (ESF) #14 – Long-Term Community Recovery provides a mechanism for coordinating support to County and local governments, nongovernmental organizations (NGOs), and the private sector to enable community recovery from the long-term consequences of extraordinary disasters. ESF #14 accomplishes this by identifying and facilitating availability and use of sources of recovery funding, and providing technical assistance (such as impact analyses, planning and building department services, Business licensing, etc.) for community recovery and recovery planning support.

Authorities

- Refer to the authorities listed in the Salt Lake County Emergency Operations Plan and emergency support function (ESF) annexes as appropriate.

Scope

ESF #14 may be activated for incidents that require a coordinated County-wide response to address significant long-term impacts (e.g., impacts on housing, government operations, agriculture, businesses, employment, community infrastructure, the environment, human health, and social services) to foster sustainable recovery.

ESF #14 support will vary depending on the magnitude and type of incident.

Policies

ESF #14 recognizes the primacy of affected County and local governments and the private sector in defining and addressing risk reduction and long-term community recovery priorities, and in leading the community recovery planning process. ESF #14 long-term community recovery and recovery planning efforts will be coordinated with County and local-level stakeholders.

County agencies continue to provide recovery assistance under independent authorities to local governments, the private sector, and individuals, while coordinating assessments of need for additional assistance and identification and resolution of issues through ESF #14.

ESF #14 excludes economic policymaking.

County support is tailored based on the type, extent, and duration of the incident and long-term recovery period, and on the availability of County resources. ESF #14 is not a funding entity but facilitates the identification, coordination, and use of resources to support long-term recovery.

Long-term community recovery efforts build resilience focusing on disaster resistance through permanent restoration of infrastructure, housing, agricultural industry, natural resources, community well-being, and the local economy, with attention to mitigation of future impacts of a similar nature.

The lead agency in the field is designated based on the type of disaster.

CONCEPT OF OPERATIONS

Assessment

ESF #14 provides the coordination mechanisms for County Government to support local governments' assessment of the long-term recovery needs in the impacted areas and exchange assessment information among County departments, agencies, and local governments.

Coordination

ESF #14 provides the coordination mechanisms for County Government to:

- Convene interagency recovery expertise to provide strategic guidance to long-term recovery efforts.
- Identify and address long-term recovery issues, including those that fall between existing mandates of agencies.
- Avoid duplication of assistance, coordinate program application processes and planning requirements to streamline assistance processes, and identify and coordinate resolution of policy and program issues.
- Identify programs and activities across the public, private, and nonprofit sectors that similarly support long-term recovery and promote coordination between them.
- Identify the appropriate programs and agencies to support implementation of comprehensive long-term community planning and identify gaps in available resources.
- Identify appropriate Federal programs and agencies to support and facilitate continuity of long-term recovery activities.

County-Level ESF #14 Support

ESF #14 assigns coordinators for each operational period. These coordinators attend meetings, participate in exercises, and develop expertise on County issues and infrastructure.

ESF #14 participates in committee preparedness and coordination activities.

When activated, ESF #14 representatives may be deployed to the Emergency Operations Center (EOC). The ESF #14 Coordinator, coordinates assignments, actions, and other support.

ESF #14 provides incident-related reports and provides information to ESF #5 – Emergency Management.

Technical Support

ESF #14 provides a coordination mechanism for County Government to:

- Work with local governments and private-sector organizations to support long-term recovery planning for highly impacted communities.
- Link recovery planning to sound risk reduction practices to encourage a more viable recovery.
- Strategically apply subject-matter expertise to help communities recover from disasters.

ORGANIZATION

Headquarters: ESF #14 provides representatives to the Emergency Operations Center as requested. Primary agencies are responsible for coordinating ESF #14 planning and recovery activities and strengthening the capabilities of ESF #14.

Field Operations: The ESF #14 coordinator and primary agencies meet to determine the need to activate ESF #14 elements when the incident is likely to require significant County long-term community recovery assistance. Support agencies also have the right to approach the ESF #14 coordinator to request ESF #14 activation. ESF #14 typically organizes within the Operations Section, but may support other Sections as required. Agency representation depends on the nature and severity of the incident.

ACTIONS

Pre-incident Planning and Coordination

Primary and support agencies meet regularly to ensure procedures and program/contact information are up to date, to discuss lessons identified from incidents and exercises, and to explore ways to leverage resources by creative use of Federal, State and County assistance.

ESF #14:

- Develops coordination mechanisms and requirements for post-incident assessments, plans, and activities that can be scaled to incidents of varying types and magnitudes.
- Conducts impact evaluation of prior ESF #14 efforts and other studies as needed to improve future operations.
- Coordinates with long range planning and development within the unincorporated County. These responsibilities are carried out by ensuring that all development complies with adopted Salt Lake County plans, ordinances and building codes in order to protect the life, health, safety, property, and public welfare of the citizens of unincorporated Salt Lake County.
- Coordinates development of County long-term recovery strategies and plans in coordination with other relevant departments and agencies that have independent authorities and responsibilities for addressing key issues regarding catastrophic incidents. These may include accessible housing (incident and permanent), large displacements of individuals including those with special needs, contaminated debris management, decontamination and environmental restoration, restoration of public facilities and infrastructure, and restoration of the agricultural sector.
- Develops plans, procedures, and guidance delineating appropriate agency participation and available resources, taking into account the differing technical needs and statutory responsibilities.

Immediately Prior to Incident (when notice is available – e.g. fire, flood, storm)**ESF #14:**

- Provides early identification of projects that can be quickly implemented, especially those relating to critical facilities based on existing State and local plans.
- Collaborates with the State, local jurisdictions and other ESFs regarding managing the response in a way that facilitates long-term recovery.

Post-Event Planning Operations**ESF #14:**

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ESF #14

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- Gathers information from appropriate departments, agencies and local governments to assess the impacts and needs.
- Convenes interagency meetings to develop an incident-specific County-wide action plan delineating specific agency participation to support specific community recovery and mitigation activities and to avoid duplication of assistance to recipients.
- Facilitates sharing of information among agencies and ESFs and coordinates early resolution of issues and the timely delivery of County assistance.
- Coordinates identification of appropriate County programs to support implementation of long-term community recovery plans under current authorities and funding. This process identifies programs, waivers, funding levels, requests for additional authorities, and possible new legislation needed to address identified program gaps.
- May provide technical assistance such as impact analyses, economic revitalization, and recovery planning support.
- Coordinates with ESF #6 – Mass Care, Emergency Assistance, Housing, and Human Services, ESF #8 – Public Health and Medical Services, and the State(s) to identify long-term recovery needs of special needs populations and incorporate these into recovery strategies.
- Coordinates with ESF #3 - Public Works and Engineering, ESF #10 - Oil and Hazardous Materials Response, and the State(s) to identify long-term environmental restoration issues.
- Coordinates with animal welfare and agricultural stakeholders and service providers in long-term community recovery efforts.
- Coordinates implementation of the recommendations for long-term community recovery with the appropriate State and Federal departments and agencies if the recommendations include program waivers, supplemental funding requests, and/or legislative initiatives.
- Facilitates recovery decision-making across ESFs and increases awareness of communities' existing development and hazard mitigation

plans.

Housing

The section defines the full scope of options for disaster housing assistance, including:

- **Temporary Roof Repair:** Quick repairs to damaged roofs on private homes; this assistance allows residents to return to and remain in their own homes while performing permanent repairs
- **Repair Program:** Financial assistance to homeowners for repair of their primary residence, utilities, and residential infrastructure
- **Replacement Program:** Financial assistance issued to victims to replace their destroyed primary residence
- **Existing Housing Resources:** A centralized location for identified available housing resources from the private sector and other federal agencies (that is, Department of Housing and Urban Development (HUD), Department of Veterans Affairs (VA), and USDA properties)
- **Rental Assistance:** Financial assistance issued to individuals and families for rental of temporary accommodations
- **Non-congregate Facilities:** Facilities that provide private or semiprivate accommodations, but are not considered temporary housing (for example, tent cities, military installations, school dorm facilities, or modified nursing homes)
- **Transportation to Other Locations:** Assistance to relocate individuals and families outside of the disaster area where short- or long-term housing resources are available. Transportation services may include return to the pre-disaster location
- **Permanent Construction:** Direct assistance to victims and families of permanent or semi-permanent housing construction
- **Direct Financial Housing:** Payments made directly to landlords on behalf of disaster victims
- **Hotel/Motel Program:** Temporary accommodations for individuals and families in transition from congregate shelters or other temporary environments, but unable to return to their pre-disaster dwelling
- **Direct Housing Operations:** Provision of temporary units, usually factory-built (utilized only when other housing resources are not available); units will be appropriate to the community needs and include accessible units.

- **Housing Resources:** Available from the private sector, FEMA, and other federal agencies (as described below)
- **Small Business Administration (SBA) Disaster Loan Program:** Provides low-interest, long-term disaster loan assistance for qualified homeowners and renters, nonagricultural businesses of all sizes, and nonprofit organizations to fund the repair and replacement of disaster-damaged property. Additionally, the SBA provides loan funds that also may include money for such things as relocation, mitigation, refinancing of existing liens, code-required upgrades, and one-year insurance premiums.

Department of Housing and Urban Development (HUD):

- Provides access to and information on available habitable housing units, including housing units accessible to individuals with disabilities, owned, or in HUD possession, within or adjacent to the incident area for use as temporary housing.
- Ensures that disaster victims who were receiving Section 8 Rental Assistance vouchers prior to the disaster are reintegrated into that program
- Provides available staff to assist when needed with mass care and housing operations
- When requested and funded by FEMA, administers the Disaster Housing Assistance Program for eligible applicants
- Provides housing resources for individuals certified as eligible for long-term housing
- Provides access to housing counseling services
- Provides enforcement of the Fair Housing Act and compliance with other civil rights statutes

United States Department of Agriculture (USDA) – Rural Development (RD):

As part of the National Disaster Housing Strategy:

- Provides information (location, type, owners, and/or management service) on USDA-financed, currently available, habitable housing units that are not under lease or under agreement of sale
- Provides available USDA (RD) staff to assist when needed with ESF #6
- Provides Letters of Priority Entitlement allowing the holder of the letter (identified evacuee and/or victim) to go to the top of any USDA MF 515 or 514 waiting lists for placement in USDA-financed housing
- Assists eligible recipients to meet emergency housing assistance needs resulting from Presidentially declared emergencies or major disasters

Veteran's Administration (VA):

- Provides available facilities suitable for mass shelter
- Provides assistance to veterans affected by disasters to help them avoid defaulting on

existing home mortgages and/or foreclosure on their homes as well as assistance for veterans with disabilities to retrofit their homes with necessary accessibility measures (for example, wheelchair ramp)

- Develops and maintains plans to make available housing assets that are habitable, to which VA has title and possession, for use by survivors in catastrophic disasters

The Federal Emergency Management Agency (FEMA) provides individual and public assistance programs that affected individuals may be eligible for.

Salt Lake County Human Services

Salt Lake County Human Services coordinates assistance to address the non-housing needs of individuals and families. This assistance falls into the following categories:

- **Cora Brown Fund – DHS/FEMA:** The Cora Brown Fund is used for uninsured or under-insured disaster-related needs of individuals or families who are unable to obtain adequate assistance from other local, county, state, and federal government programs or from voluntary agencies. The fund is not intended to replace or supersede those programs; therefore, if assistance is available from another source, the Cora Brown Fund may not be used. Awards from this fund may be granted only at the discretion of FEMA.
- **Crisis Counseling and Training – FEMA/Substance Abuse and Mental Health Services Administration (SAMHSA):** The Crisis Counseling Assistance and Training Program provides immediate, short-term crisis counseling services. The program helps relieve grieving, stress, or mental health problems caused or aggravated by a disaster or its aftermath. Assistance provided is short-term and is at no cost to the disaster victim.
- **Other Needs Assistance (ONA) – DHS/FEMA:** Awards help with medical, dental, funeral, personal property, transportation, moving and storage, and other expenses authorized by law (for uninsured or underinsured eligible applicants).
- **Disaster Case Management – FEMA/Department of Health and Human Services (HHS):** ESF #6 provides case management services, including financial assistance, through government agencies or qualified nonprofits to eligible individuals. Case management ensures that a sequence of delivery is followed to streamline assistance, prevent duplication of benefits, and provide an efficient referral system.

Health and Human Services (HHS)

- Expedites claims for new federal benefits
- Ensures continuity of services to beneficiaries, such as Medicaid
- Needy families, childcare, etc.
- Supports states hosting relocated populations by extending existing programs and benefits

or taking other actions as needed, consistent with program authorities

- Provides support and consultation to the primary agency in the development and provision of case management services, to include advocacy services
- Provides public health and medical support under ESF #8

Victims of Crime Assistance – Department of Justice (DOJ): Supports state, county and local jurisdictions with federal assistance to crime victim compensation in incidents resulting from terrorism or acts of criminal violence, as appropriate

Disaster Unemployment Assistance (DUA) – Department of Labor (DOL): Administered by the impacted state, provides financial assistance to individuals whose employment or self-employment has been lost or interrupted as a direct result of a major disaster declared by the President, and who are not covered by regular unemployment insurance

Department of the Treasury – Alcohol and Tobacco Tax and Trade Bureau (TTB): Provides federal alcohol and tobacco excise tax refunds to businesses that have lost assets in a disaster

Department of the Treasury – Internal Revenue Service (IRS): Provides tax counseling and assistance to taxpayers whose property has been damaged or lost in a federally declared disaster area

Department of the Treasury – Bureau of the Public Debt: Assists disaster victims by expediting replacement or redemption of U.S. Savings Bonds; may waive the minimum holding period for Series EE and I Savings Bonds presented to authorized paying agents for redemption

Veterans Assistance Program –VA: Provides insurance settlements, adjustments to home mortgages, and death benefits; ensures continuity of services, such as pensions, to beneficiaries

Social Security Administration (SSA) Provides Social Security Disability, Social Security Retirement, Social Security Survivors, Special Veterans, and Supplemental Security Income benefits; ensures continuity of service to beneficiaries

U.S. Postal Service (USPS) Provides extended mail services to relocated populations

Disaster Legal Services – American Bar Association (ABA)/Young Lawyers Program Provides free disaster legal services for low-income individuals who, prior to or because of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.

RESPONSIBILITIES

ESF Coordinator:

- Convenes meetings pre-incident and post-incident to implement ESF #14.
- Ensures appropriate participation from primary and support agencies during the response and long-term recovery efforts.
- Coordinates drafting and publication of ESF #14 operational plans and procedures.
- Represents ESF #14 at interagency operational planning meetings.

PRIMARY AGENCIES

- Identify areas of collaboration with support agencies and coordinate the integrated delivery of interagency assistance, issue resolution, and planning efforts.
- Lead planning efforts for areas of agency expertise and lead post-incident assistance efforts for areas of department/agency expertise.

Agency	Functions
Department of Agriculture	Provides emergency loans and grants for the agricultural sector; economic and technical assistance for recovery of rural community facilities, businesses, utilities, and housing; technical assistance for agricultural market recovery, community planning, and community development; and resource conservation assistance.
Department of Housing and Urban Development	Provides building technology technical assistance, and assistance for housing, community redevelopment and economic recovery, public services, infrastructure, mortgage financing, and public housing repair and reconstruction.
Small Business Administration	Provides long-term loan assistance to homeowners, renters, businesses of all sizes, and nonprofit organizations for repair, replacement, mitigation, relocation, or code-required upgrades of incident-damaged property. Provides loan assistance to small businesses to address adverse economic impact due to the incident.

SUPPORT AGENCIES

All agencies that support the 15 ESFs support the Salt Lake County EOC. For complete details of their responsibilities, please refer to the appropriate ESF annex. Additionally, for a complete list of the ESFs, refer to the base EOP.

Each jurisdictional EOP and the Salt Lake County EOP provide specific actions that are initiated upon activation of their EOC and implementation of this annex. Once an incident occurs, the following actions should be taken:

- Activate and deploy (or prepare to deploy) agency or ESF-managed teams, equipment caches, and other resources as needed to support the overall mass care and sheltering mission.
- Commence ESF responsibilities as appropriate.
- Commence assessments of the probable consequences of the incident and projected resource requirements to accomplish the ESF #14 Long-Term Community Recovery mission.
- Commence development of long-term Community recovery strategies for short- and long-term response and recovery.

ESF #14 support agencies participate in planning and technical assistance efforts for areas of agency expertise.

Agency	Functions
Salt Lake Valley Health Department (SLVHD)	<p>Provides support for long-term recovery including, but not limited to:</p> <ul style="list-style-type: none"> • Collaboration with State, tribal, and local officials on prioritizing restoration of the public health and private medical and healthcare service delivery infrastructures to accelerate overall community recovery. • Technical consultation and expertise on necessary services to meet the long-term physical and behavioral health needs of affected populations, as well as encouraging short- and long-term public financing to meet these needs. • Coordination of linking HHS benefit programs with affected populations. • Technical assistance in the form of impact analyses and recovery planning support of public health and private medical and other healthcare service delivery infrastructure, where appropriate. • Coordination of all potential HHS sources of recovery funding.
Utah Department of Transportation	Provides technical assistance in transportation planning and engineering and transportation assistance programs.
Environmental Protection Agency	<p>Provides technical assistance in contaminated debris management, environmental remediation, and watershed protection, planning, management, and restoration.</p> <p>Provides technical assistance in developing appropriate drinking water and wastewater infrastructure projects and in identifying financial assistance options.</p>

	Provides technical assistance on using environmentally sound and sustainable approaches in rebuilding businesses and communities.
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Corporation for National and Community Service	Provides trained National Service Participants (including AmeriCorps members, Learn and Serve America volunteers, and Retired and Senior Volunteer Program volunteers) as human resource support for long-term community recovery to include: <ul style="list-style-type: none">• Support for development and operation of long-term recovery committees and to help meet individual (especially for special needs residents) and community unmet needs as they are identified.• Support for reestablishment and renewal of the community-level private voluntary sector (civic, nonprofit, and voluntary organizations).• Canvassing, information distribution, and registration support.• Case management assistance.
American Red Cross	Provides long-term individual and family services, case management, assistance with unmet needs, and health and human services both directly and through other agencies.
National	National Voluntary Organizations Active in Disaster (National VOAD) is the

Voluntary Organizations Active in Disaster	<p>forum where member organizations share knowledge and resources throughout the disaster cycle, including recovery for individuals and families as well as the community.</p> <p>Provide canvassing, needs assessment, and information distribution support to local, tribal, State, and Federal operations.</p> <p>Provide assistance with locating housing resources and short-term lodging assistance, as well as assistance for repairing and rebuilding homes.</p> <p>Provide assistance with unmet needs related to obtaining/completing permanent housing.</p> <p>Provide debris clearance in concert with homeowners and local government. Develop, train, and operate community long-term recovery committees to help meet individual and community needs as identified.</p> <p>Provide long-term individual and family services, case management, assistance with unmet needs for individuals and families, and health and human services.</p> <p>Provide financial assistance to affected individuals and families for unmet needs.</p>
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